

People with disability moving into the NDIS in NSW

Talking points

April 2017

This resource provides key information about people with disability moving into the NDIS in NSW from 1 July 2017.

Which areas of NSW are moving to the NDIS from 1 July 2017?

- From 1 July 2017, the NDIS will be in place across the rest of NSW, and people living in [Northern New South Wales](#), [Mid North Coast](#), [Sydney](#), [South Eastern Sydney](#), [Illawarra Shoalhaven](#), [Murrumbidgee](#), [Western New South Wales](#) and [Far West](#) NSW will be able to access the NDIS.

How will people move into the NDIS?

- With so many people coming into the scheme in such a short time it is important that there is a planned approach to how they access the NDIS.
- Although transition for people accessing all types of services in these areas will start from 1 July, most people living in large and small residential centres, group homes, hostels, attendant care, in-home support or alternative family placement will be the first to move into the NDIS.
- Most people who attend day, recreation and life skills programs as well as people who receive support from therapy, early or behaviour intervention programs or use case management services will also begin to move into the NDIS from July 2017.
- Most people accessing respite, personal care assistance, personal care, meal services, home modifications and transport services will move to the NDIS from January 2018. They will need to provide evidence of their disability as part of their NDIS access request.
- Information about providing evidence of disability can be found on the national NDIS website: www.ndis.gov.au.

Continuity of supports for people aged over 65

- If you are currently receiving specialist disability supports, you will not be disadvantaged.

Providing quality and safe supports to people with disability in NSW

- People currently receiving disability services will continue to be supported by the range of existing safeguards and complaints processes currently in place in NSW during the transition to the NDIS.
- If the rights of an NDIS participant are not being looked after by their provider, there are ways to raise it.
- Participants can make a complaint to their provider, the NDIA or the NSW Ombudsman, visit their website here <https://www.ombo.nsw.gov.au>
- More information on quality and safeguards can be found on the NSW NDIS website here <http://ndis.nsw.gov.au/ready-for-ndis/quality-safeguards/>

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New NDIS participants

- People who do not currently receive NSW funded disability supports will have the opportunity to access the Scheme when it starts in their local area, if they are in immediate need of assistance, and do not currently have support.

What happens in between now and when a person becomes a NDIS participant?

1. People with disability will receive a letter from the NSW Government which outlines how they will move to the NDIS.
 2. An NDIS representative will contact the person, their family or carer – over the phone or by letter – to confirm or assess their eligibility for the Scheme.
 3. The First Plan process begins. This will include talking, understanding and learning about the person's life and the supports they currently receive. Once finalised, an NDIS representative submits it for approval.
 4. Once the plan is approved the person will be contacted about how they can implement it.
- More information is available in the [My NDIS Pathway booklet](#).

What is the NDIS 'First Plan'?

- The First Plan process enables a large number of people to enter the NDIS in a short time.
- A First Plan is the start of a lifelong relationship with the NDIS and will give people the support they need now.
- A First Plan will provide the supports and assistance participants need now, including any additional supports for unmet needs and goals.
- If their circumstances change, they can talk to the National Disability Insurance Agency (NDIA) about potentially changing their plan.
- To get ready for the NDIS, people can start thinking about their immediate support needs and what their current and future goals might be.

What can you do to help?

- Become familiar with this information so you can help the people you support to move to the NDIS.
- Ensure the people you support know they will be contacted by both NSW and the NDIA soon, if they haven't already been contacted.
- Reassure the people you support that they will continue to receive the supports they need until they move to the NDIS.
- Print, share and direct people to the available resources in plain and easy English, resources for Aboriginal people and information in community languages on the NDIS NSW website www.ndis.nsw.gov.au
- More information about the NDIS including eligibility and access requirements can be found on the national NDIS website www.ndis.gov.au or by calling them on 1800 800 110.